

Why do you need Blue Team Consulting?

Every business, agency or corporate entity is exposed to a range of risks and threats – some manageable – but some with implications that expose the business and staff to such risks which, unless mitigated or effectively responded to, may cause personal and organisational harm.

*The **testing** of existing plans, the **evaluation** of operational responses and the **development** of new and enhanced plans to emerging risks or threats is essential for business continuity. Are you ready?*

Blue Team Consulting (BTC) has been established in response to an identified gap across business and government to have a proven way of testing contingency plans to a critical incident, security crisis or disaster without a full scale deployment exercise. BTC also provides an opportunity for you to review operational responses where losses, performance or decision making were issues. And in our changing threat environment we provide support to you preparing plans for new, contemporary or critical events which are emerging for your business, e.g. an armed offender or 'active shooter' in your workplace.

Our communities are regularly threatened by, and impacted upon from severe weather events which have caused facilities, significant property damage and disruption to business. But, concurrently with Australia being at a **High** level of alert and the National Terrorism Threat Level for Australia assessed as **Probable**, no longer can organisations ignore the possibility of armed offenders impacting or entering workplaces with lethal intentions. Tested plans to mitigate and respond to the effects of such extreme events and enhance the safety of the staff are essential.

BTC recognises the most critical element of an organisation is its people and that people learn best from experience and learning from their mistakes in a safe environment. Ensuring your business is prepared and practiced in responding to critical incidents, security crisis' or disasters will enable better protection for your business, your people, your assets, your supply chain, your stakeholders, your reputation and your organisations resilience.

Testing

Blue Team strategy is about ensuring your organisation has tested plans, better decision making capability, a prepared workforce and a more resilient business. Facilitated Discussion Exercises offer you the opportunity to identify risk and threat responses, anticipate opportunities, build staff capability and validate or upgrade your contingency plans. It is about providing an opportunity for you to train your staff and train your organisation. My service can support the development and assessment of your strategic leadership teams, operational teams or tactical teams to respond to incidents.

The BTC approach is to work with your business to build bespoke, challenging test scenarios to evaluate your processes and policies. You will be provided an Evaluation Report which will summarise the critical insights and make recommendations for enhancements to your business/operations.

Evaluating

BTC also offers a service to evaluate any organisations operational response to an issue or incident particularly where outcomes have been unfavorable. If your organisation has had to respond to an unexpected crisis and experienced delays in decision making, a lack of situational awareness or a misunderstanding of roles or responsibilities which resulted in adverse outcomes for your organisation during an issue or incident, then you need to stop this from happening again.

An operational review and evaluation will identify causal factors, deficient processes and recommend solutions to improve the performance of your people and your organisation.

Operational reviews followed up with an action learning ethos provides an opportunity for your organisation to learn and improve and subsequently help prepare your organisation for dealing with a future issue, incident or crisis.

Developing

And finally a service to support the development or testing of contingency plans or procedures in the event of an armed offender or active shooting incident occurring within your workplace.

Conventional security measures can provide some protection but are you concerned about the impact of an active shooter within your place of business? How would your staff react? What plans do you have to protect your staff and mitigate the effects on your organisation? In the current environment, no longer can you ignore or disregard the potential threat from violent armed offenders in the workplace. A risk assessment and an emergency response plan is required. This should then be followed up by training and a scenario based Discussion Exercise to best prepare your staff in the advent of such a security crisis.

Ancillary and supporting sessions on such topics as Decision Making, Response Management, Culture, Trust, Leadership, and counter terrorism awareness can also be included.